

**INHOPE****Task Groups & General Assembly Meeting 2011****Dates:** 15<sup>th</sup> & 16<sup>th</sup> November 2011**Location:** NH Vittorio Veneto Hotel**Agenda**

Time	Day 1 – Task Groups
09.30	<i>Coffee &amp; Registration</i>
10.00	Task group meetings
12.30	<i>Lunch</i>
13.30	Task group meetings

Time	Day 2 – General Assembly	Lead by
08.30	<i>Coffee &amp; Registration</i>	
09.00	<b>Opening of INHOPE General Assembly meeting</b> <ul style="list-style-type: none"> <li>Welcome</li> <li>Previous minutes</li> </ul>	Mari Laiho - INHOPE
09.15	INHOPE Membership issues <ul style="list-style-type: none"> <li>International Forum of Solidarity : EMMAUS Bosnia and Herzegovina</li> <li>eSlovensko - Slovakia</li> <li>Estonian Union for Child Welfare - Estonia</li> </ul> <p><i>All relevant documentation will be available for download on <a href="http://www.inhope.org/members/resource-centre/NetExDocs.aspx">http://www.inhope.org/members/resource-centre/NetExDocs.aspx</a></i></p>	Adrian Dwyer - INHOPE
10.00	<b>“Striving for work best practice in Staff welfare” Presentation by ACMA</b> (Details at bottom of the agenda)	Jonquil Ritter - ACMA
10.45	<i>Coffee</i>	
11.15	<b>INHOPE Foundation Update</b> <b>Note:</b> Please ensure that you have read all relevant documentation before the meeting so that you are fully informed and prepared for possible vote.	Adrian Dwyer – INHOPE
12.30	<i>Lunch</i>	
14.00	<b>Strengthening the role of hotlines and INHOPE</b> (Details at bottom of agenda)	Michael Busch – European Commission
14.30	<b>Discussion on EC vision presentation</b> (Details at bottom of agenda)	Mari Laiho - INHOPE
15.15	<i>Coffee</i>	
15.45	<b>INHOPE Technical Developments</b> <ul style="list-style-type: none"> <li>INHOPE Report Management System Development</li> <li>INHOPE Software applications development</li> </ul>	Derek Lee – INHOPE Michalis Tolkas – Tech Talent 4 Good Denton Howard - INHOPE
16.15	Update on “ <i>Call For Proposals</i> ” by EC and new contract	Adrian Dwyer - INHOPE
16.30	Task group updates	Relevant board members
16.45	Industry & Law Enforcement conference briefing	Adrian Dwyer - INHOPE
17.00	Meeting Close	Mari Laiho - INHOPE

**General Assembly Meeting & law enforcement conference registration (Members)**

Please register online at: - <http://www.zoomerang.com/Survey/WEB22CWHRHHQ9G/>

**Hotel Reservations**

**NH Vittorio Veneto Hotel:** Rooms must be booked directly with the hotel.

**Address:** Via Corso d'Italia 1, 00198 Roma

**Email:** [prenotazioni@nh-hotels.com](mailto:prenotazioni@nh-hotels.com) - you must use the associated booking form

**Booking form:** [Click here](#) to download or

[http://www.inhope.org/Libraries/Documents\\_Homepage/Booking\\_form - INHOPE -  
\\_NH\\_VITTORIO\\_VENETO.sflb.ashx](http://www.inhope.org/Libraries/Documents_Homepage/Booking_form_-_INHOPE_-_NH_VITTORIO_VENETO.sflb.ashx)

**Rate:** "INHOPE rate" - Single room €180 (breakfast included)

**Note:** *Please ensure that you make hotel reservations as soon as possible as the number of rooms available at these rates is limited. Room reservations must be made directly with the hotel*

**Other options:** Other options are available via [www.hotels.com](http://www.hotels.com) and [www.booking.com](http://www.booking.com)

**INHOPE contact:** - Denton Howard, email: [denton.howard@inhope.org](mailto:denton.howard@inhope.org) Ph: +353 87 2399550

**Presentation briefing**

**Striving for work best practice: Staff welfare (Speaker: Jonquil Ritter).** Presentation on the ACMA's revitalised approach to staff welfare. Over the past 12 months the ACMA has reviewed our approach to staff welfare in the Hotline environment, including providing a new investigative space and engagement with on-going research into viewing offensive content conducted by the Australian Federal Police (the AFP). The ACMA's revitalised approach draws on the organisation's own extensive experience as well as the expertise and experience of INHOPE, the AFP, the Australian Customs Service and the Australian Classification Board.

**European Commission vision of INHOPE's future (Speaker: Michael Busch)** Following the meeting of EC funded Hotlines with EC on 19 October in Luxembourg a number of issues have arisen regarding the EC's vision of Hotlines & INHOPE's future role. These include:-

- That Hotlines should agree that INHOPE will take on further functions in the future which are linked to CAM on the internet / websites. These functions will go beyond the current status of INHOPE as a mere membership association – example: INHOPE taking action towards the domain name registries on revoking domain names misused for spreading CSAM.
- That all Hotlines clarify/agree on the way to report URLs into the IHRMS database. There is a disagreement on whether to insert the URL bearing pictures or the URLs of individual pictures (as discussed between eco and jugendschutz.net).
- The EC expect INHOPE to make a substantiated proposal and to end up with a decision binding for everybody.

### Speaker biography

**Jonquil Ritter:** Jonquil Ritter is the Executive Manager, Citizen and Community Branch at the Australian Communications and Media Authority, a position she has held since December 2009. One of her main areas of responsibility is over sighting the team that administers Australia's online hotline as well as online and broadcasting classification complaints, investigations and advice to Government. She also manages the teams that deal with broadcasting content standards, community broadcasting and ownership and control issues. She is on the Advisory Group of Australia's current Classification Review and part of the ACMA team responding to the Australian Government's Convergence Review and Media Inquiry.

Jonquil qualified in Arts and Laws from the Australian National University and earlier in her career specialised as a broadcasting and administrative lawyer, culminating in her being the first General Counsel of the ACMA after its commencement on 1 July 2005

**Michael Busch:** graduated in law from the Johannes-Gutenberg-Universität Mainz, where he also completed basic studies of musical sciences and Anglistics, phenomenology and orchestra conduction with Sergiu Celibidache. He obtained his PhD Dr. iuris degree on Spanish constitutional law, having done research work in the University of Valencia, Faculty of Law. His professional career as a lawyer started in the legal department of a multinational enterprise, then he worked as a deputy mayor in the district administration of Ludwigshafen/Rhein in Germany.

Since 1994 he has been working for the European Commission. He worked in the Directorate-General XXII (Education, Training and Youth) as an Administrator responsible for the design, co-ordination and implementation of the opening of the Leonardo da Vinci programme to the 10 associated countries of Central and Eastern Europe and to Cyprus. In 1997-2005 Michael Busch was administrator and the project officer in Enterprise Directorate-General within the INNOVATION programme and was responsible for developing the regional innovation policies action line and for building up the "Innovating Regions in Europe" network, which finally gathered 200 European regions.

Since 2005 Michael Busch has been working in the Information Society and Media Directorate-General, being responsible for Safer Internet projects and policies and for drafting the Safer Internet 2009-2013 Programme.

*"The project is co-funded by the European Union, through the Safer Internet plus program"  
For more information visit: <http://ec.europa.eu/saferinternet>*